VolP Phone KNZD-63 User Manual



- Please use the external power supply that is included in the package. Other power supplies may cause damage to the phone, affect the behavior or induce noise.
- Before using the external power supply in the package, please check with the power voltage. Inaccurate power voltage may cause fire and damage. Please do not damage the power cord. If power cord or plug is impaired, do not use it, it may cause fire or electric shock.
 - The plug-socket combination must be accessible at all times because it serves as the main disconnecting device.
- You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents.

1. Introducing KNZD-63 VoIP Phone

1.1. Thank you for your purchasing KNZD-63 VoIP Phone

Thank you for your purchasing KNZD-63, KNZD-63 is a rugged telephone that provides voice communication over the same data network that your computer uses. This phone is designed for use in harsh, dusty, wet and noisy conditions such as mining, subway, tunnel, marine, off-share, industrial and outdoor sites

This guide will help you easily use the phone.

The phone has two Network ports: The WAN port and the LAN port. Before you connect the power source, please carefully read Safety Notices below

2. Initial connecting and Setting

2.1. Connect the phone

Step 1: Connect the IP Phone to the corporate IP telephony network. Before you connect the phone to the network, please check if your network can work normally.

You can do this in one of two ways, depending on how your workspace is set up.

Direct network connection—by this method, you need at least one available Ethernet port in your workspace. Use the Ethernet cable in the package to connect WAN port on the back of your phone to the Ethernet port in your workspace. you can make direct network connect. The following two figures are for your reference.



Shared network connection—Use this method if you have a single Ethernet port in your workspace with your desktop computer already connected to it. First, disconnect the Ethernet cable from the computer and attach it to the WAN port on the back of your phone. Next, use the Ethernet cable in the package to connect LAN port on the back of your phone to your desktop computer. Your IP Phone now shares a network connection with your computer. The following figure is for your reference.



3. Basic Functions

3.1. Basic operation

3.1.1. Accepting a call

• Press the ON/OFF button to accept incoming calls or it will auto-answer. Pls set hotline in advance.

3.1.2. Making a call

• Press the ON/OFF button, it will dial out.

3.1.3. Ending a call

• Press the ON/OFF button to end calls or it will auto-terminated the calling.

4. Operation

4.1 Setting via Web Browse

Set the computer and telephone in same LAN network;

When this phone and your PC are connected to network, open the Internet Explorer and then enter the IP address of the WAN port in this phone (e.g. <u>http://xxx.xxx.xxx.xxx</u>). (If the log port is not standard port 80, you should input http://xxx.xxx.xxx.xxx : xxxx/) See the following web interface.

User: admin

Password: admin

| Device Configuration |
|----------------------|
| User: admin |
| Password: |
| Login |

% if you didn't save the setting, the system would the configuration last time when powered on next time. After changing the parameter, click **[CONFIG]** \rightarrow **[SAVE]**, the configuration will be saved and take effect soon.

Before the below steps, please register the phone on your server. The solution [CONFIG] \rightarrow INPUT THE SERVER INFORMATION

4.2 WEB Configuration

4.2.1 Status

| | STATUS |
|------------|-------------|
| Field Name | Explanation |

| System | Shows the model number, and current time, status and IP address | | | | | | | |
|------------|---|--|---------|----------|--|--|--|--|
| Network | Shows the status of connection a | Shows the status of connection and other information | | | | | | |
| Accounts | Shows the status of registration | Shows the status of registration | | | | | | |
| | | System | Network | Accounts | | | | |
| | | | | | | | | |
| Status | | | | | | | | |
| Config | Phone Model: Current Time: Network Status: | KN-PB2 Thu Jan 1 12:37:55 1970 Usable | | | | | | |
| Sip Config | IP Address: | 192.168.0.66 | | | | | | |

4.2.2 SIP Config

| SIP 1 | SIP 2 | SIP 3 | SIP 4 | SIP 5 | SIP |
|--------------------|-------------------|--------------|-------|-----------|-----------|
| Sip Enable: | Enable 🔽 | | | | |
| Register Switch: | ON 🗸 | | | | |
| Unegister Switch: | ON 🗸 | | | | |
| Register Expire | 90 | (30~3600) | | | |
| Display Name | 600 | | | | |
| Account Name | 600 | | | | |
| Auth ID | 600 | | | | |
| Password | 123456 | | | | |
| Register Server | 192, 168, 100, 14 | 44 | | | |
| Register Port | 5070 | | | | |
| Domain | 192.168.100.14 | 44 | | | |
| User Agent | koonloon | | | | |
| sip Heart Beat | ON 🗸 | | 6 | | (1~60) |
| Dialing Rules>> | | | | | |
| Add Delete | | | | | |
| Operate Match Rule | | Convert Rule | | Server IP | Server Po |
| | | | | | |

| SIP Config | | | | | | | |
|--|------------------------------------|--|--|--|--|--|----------|
| Field Name | Field Name Explanation | | | | | | |
| SIP 1 SIP 2 SIP 3 SIP 4 SIP 5 SIP 6 | | | | | | | |
| Supports 6 groups o | Supports 6 groups of speed dialing | | | | | | |
| Sip Enable If the phone registered on your server successfully the status is Enable, or it shows Unabble | | | | | | | able, or |

| Register Switch | ON |
|------------------|---|
| Unegister Switch | OFF |
| Display Name | Set the display name. This can be English name or telephone number |
| Account Name | Set the server name. |
| Auth ID | Input your SIP server ID |
| Password | Set your SIP server password |
| Register Server | Config SIP server's IP address |
| Register Port | Config SIP server's port |
| Domain | Config SIP server's IP address |
| SIP Heart Beat | The interval time for detecting with server |
| Dialing Rules | 1: Add "00" in the corresponding location Eg: (a:00) 2: Delete the digit in the corresponding location (d) 3: Modify the numbers to "89" Eg: (m:89) You can config the server IP and port. This setting go into effect after rebooting Dialing Rules>> Add Pelete Operate Match Rule Convert Rule Server IP Server IP |

4.2.3 Config

| | Network | Phone | Speed Dialing | Security | Time | Language |
|-------------|--|------------|----------------|--------------------|------|----------|
| | | | | | | |
| Status | | | | | | |
| Config | Connection Type: Static Mode (fixed IP) | | 192.1 | 68.0.103 |] | |
| Sip Config | Static Netmask Static Gateway | | 255.2 192.1 | 55.255.0 68.0.1 |] | |
| Security | Primary DNS Server Secondary DNS Server | | 8.8.8. | .9 |] | |
| | auto-negotiation | | | | | |
| Maintenance | Link 0 Disable 🔍 sı Link 1 Disable 💙 sı | peed 10M V | dur dur | olex Half 🗸 | | |
| Logout | Network Port | 5050 | | | | |
| | STA FOCAL AOL | Save | | | | |

| CONFIG | | | | | | | |
|---------------|--|--|--|--|--|--|--|
| Field Name | Explanation | | | | | | |
| | Shows the configuration information on WAN mode of WAN port (Static, DHCP, PPPoE), N port and LAN port, ON or OFF of DHCP mod | Shows the configuration information on WAN and LAN port, including the connect mode of WAN port (Static, DHCP, PPPoE), MAC address, the IP address of WAN port and LAN port, ON or OFF of DHCP mode of LAN port. | | | | | |
| Network | Please select the proper network mode according to the network c different network settings:Network• Static: If your ISP server provides you the static IP address, p | | | | | | |
| | Static Mode setting, please ask your ISP | you don't know about parameters of | | | | | |
| | • DHCP: In this mode, you will get the info | rmation from the DHCP server | | | | | |
| | automatically; need not to input this infor | mation artificially. | | | | | |
| | PPPoE: In this mode, your must input yo | our ADSL account and password. | | | | | |
| | Shows the time of auto-answer and automatic | c a on-hook, volume of ringing tone, | | | | | |
| | Notes: Codecs Setting | | | | | | |
| | Preference 1 | | | | | | |
| | G.711A/u, G.722,G.723,1, G.729AB, G726-32 | | | | | | |
| | Preference 2 | | | | | | |
| Phone | G.711A/u, G.722,G.723.1, G.729AB, G726-3 | 2, Nonuse | | | | | |
| | Preference 3 | | | | | | |
| | G.711A/u, G.722,G.723.1, G.729AB, G726-3 | 2, Nonuse | | | | | |
| | Preference 4 | | | | | | |
| | G.711A/u, G.722,G.723.1, G.729AB, G726-3 | 2, Nonuse | | | | | |
| | Preference 5 | | | | | | |
| | G.711A/u, G.722,G.723.1, G.729AB, G726-3 | 2, Nonuse | | | | | |
| | Supports 6 groups of speed dialing.You can change each group and this can also support rolling calling, or set one group of speed dialing. When pick up the handset, it will dial out. | | | | | | |
| | Configure Speed Dialing: | | | | | | |
| | Enable | Value | | | | | |
| | Number1 | 690 | | | | | |
| Speed dialing | Number2 | 999 | | | | | |
| | Vumber3 | 691 | | | | | |
| | ✓ Number4 | 888 | | | | | |
| | ∠ Vumber5 | | | | | | |
| | E Numbers | | | | | | |
| | <u>I</u> umbero | Save | | | | | |
| | | | | | | | |

| | \checkmark :When you pick up the handset without next step, it will make rolling calling after three seconds. |
|----------|---|
| | Supports 2 output setting |
| Security | Supports modification on Output Level, Output Trigger Mode (Ring, on hook, |
| | talking, DTMF) |
| | NTP Enable: Yes means synchronizing the time automatically via DHCP mode. |
| | 1. Configure primary NTP Server Address and server port |
| Time | 2. Configure secondary NTP Server Address and server port |
| | 3. Configure Time Zone |
| | 4. Interval time for synchronizing with server. Default is 60 seconds. |
| Language | Change the system in Chinese or English |

4.2.3.1 Network

You can set the connection type, auto-negotiation and network port.

| | Network | one Speed Dialing Security | Time Language |
|-------------|--|--|---------------|
| | | | |
| Status | | | |
| Config | Connection Type: Static Mode (fixed IP) | | _ |
| Sip Config | Static Ip Static Netmask Static Gateway | 192.168.0.66 255.255.255.0 192.168.0.1 | |
| Maintenance | Primary DNS Server Secondary DNS Server | 8.8.8.8 | |
| | auto-negotiation | | |
| Logout | Link 0 Disable V speed 10M V Link 1 Disable Speed 10M V | duplex Half | |
| | Network Port | | |
| | SIP Local Port 5060 | Save | |

4.2.3.2 Phone

You can set auto-answer, hookOn wait time, ringer tone, volume settings and codecs settings.

| | Network | Phone | Speed Dialing | Security | Time |
|--------------------------|-----------|--------------------|---------------|----------|--------|
| | | | | | |
| | | | | | |
| Auto Answer | | | | | |
| | 5 (1 | ~30) | | | |
| HookOn Wait Time | | | | | |
| 1 (1~30) | | | | | |
| Set Ringer Tone | | | | | |
| Ring Style | Ring V | olume ⁷ | (0~9) | | |
| | | (f. 3 | | | |
| Mic Input Volume | 6 (1-0) | Speak Ou | itnut Volume | 1 | (00) |
| File Input Volume | [0][1×9] | Speak of | itput volume | 1 |](0~9) |
| Hot Line Settings | | | | | |
| | phone 201 | | | SIP1 V | |
| Codecs Settings | | | | | |
| Preference 1: G.729 | | | | | |
| Preference 2: G.711 MU 🗸 | | | | | |
| Preference 3: G.711 A 🔽 | | | | | |
| Preference 4: G.723 🗸 | | | | | |
| Preference 5: G.726 | | | | | |
| | | | | | |

4.2.2.3 Speed dialing

If the telephone with speed dial button, you can set as below:

Value: numner

Line: SIP1/2/3/4/6 (6 group speed dial)

Subtype: Speed Dial

You can set four groups in total, fill the information as below.

| | Network | Phone | Speed Dialing | Security |
|-------------------------|---------|-------|---------------|----------|
| | | | | |
| | | | | |
| Configure Speed Dialing | | | | |
| Enable | Va | alue | | Line |
| Number1 | 634 | | | SIP1 V |
| Number2 | | | | SIP1 V |
| Number3 | | | | SIP1 V |
| Number4 | | | | SIP1 🗸 |
| Number5 | | | | SIP1 V |
| Number6 | | | | SIP1 V |
| | der- | Save | | |

4.2.2.4 Security

Supports 2 output setting

Supports modification on Output Level, Output Trigger Mode (Ring, on hook, talking, DTMF)

| KOON Phone | | | | |
|-------------|-----------------------------------|-------------------|---------------------------------------|----------|
| | Network Pho | one Speed Dialing | Security | Language |
| Status | | | | |
| Config | Sealing Condition: | | Unusab | le |
| Sip Config | Output Settings Output 1: Null | | | |
| Security | Output Level | Low Level 🗸 | Output Duration Custom Seconds | 0 |
| | Output Trigger Mode | Ring | Hook | Talking |
| Maintenance | Output Level | Low Level | Output Duration | 5 |
| Logout | Ring | Hook | Max Talk Duration 120 600 seconds) | (20- |
| | Output 2: Null | | | |
| | Output Level | Low Level | Output Duration | 0 |
| | Output Trigger Mode | Ring | Hook | Talking |
| | Output Level | Low Level 🔽 | Output Duration | 5 |
| | Ring | Hook | Max Talk Duration 120 600 seconds) | (20- |
| | | | Save | |

4.2.2.5 Time

NTP Enable: Yes means synchronizing the time automatically via DHCP mode.

- 1. Configure primary NTP Server Address and server port
- 2. Configure secondary NTP Server Address and server port
- 3. Configure Time Zone
- 4. Interval time for synchronizing with server. Default is 60 seconds.

| | Network Phone S | Speed Dialing Security Time Language |
|-------------|---|---|
| Status | | |
| Config | Time Settings | |
| Sip Config | Manually Enter The Time | Year/Month/DayHour:Minute:Second |
| Security | NTP Enable Primary NTP Server Address Primary NTP Server Port | Yes No 202.120.2.101 123 |
| Maintenance | Secondary NTP Server Address Secondary NTP Server Port | us.pool.ntp.org |
| Logout | Check Interval Time Zone | 3600s GMT+8:00 (Beijing, Singapore, Taipei, Hong Kong) |
| | | Save |

4.2.2.6 Language

Change the system language in Chinese or English

| KOON Phone | Network | Phone | Speed Dialing | Security | Time | Language |
|-------------|-------------------|-------|---------------|----------|-----------|----------|
| Status | | | | | | |
| Config | Language | | | | | |
| Sip Config | Language Selectio | n | | Save | English 🗸 | |
| Security | | | | | | |
| Maintenance | | | | | | |
| Logout | | | | | | |

4.2.5 Maintenance

If the configuration finished, click "the reboot" on the phone to restart the phone.

| | | Reboot Config Upgrades Admin |
|-------------|--------------|--|
| Status | | |
| Config | Reboot Phone | Click 'Reboot' button to restart the phone!! |
| Sip Config | | REDOT |
| Security | | |
| Maintenance | | |

4.2.6 Logout

Click the Log out button to leave the web operation

| Status | | |
|-------------|--------|---|
| Config | Logout | Click 'Logout' button to logout the system! |
| Sip Config | | Logout |
| Security | | |
| Maintenance | | |
| Logout | | |

5. Installation

N.W.:0.36kg Dimension:105*205*32Mm

